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|  |  | Shivam Singh  Consultant-Package Implementation |
| Profile Over 1.5 years of experience in SAP, with a strong focus on SAP MM and Ariba procurement cycles. Experience contributing to Vertex integration by designing and executing test cases. Adaptive learner and highly adaptable professional, eager to master modern technologies. Strong communicator and collaborator with effective presentation and people skills. education **Galgotias University, India**  B. Tech (CSE) *2019-2023*  **MBIC, India**  12th (PCM) *2017-2018*  **Sacred Hearts Sr. Sec. School, India**  10th *2016-2017* Contact PHONE:  +91 6392458590  EMAIL:  [Shivam.singh4@ltimindtree.com](mailto:Shivam.singh4@ltimindtree.com) Languages **Hindi** (Native or bilingual proficiency)  **English** (Full professional proficiency) |  | WORK EXPERIENCESAP-RW-Monitoring and Access Control (Johnson & Johnson) Jul 2025 – Present  * Managing high-volume SM tickets for role provisioning and access issues, consistently meeting SLA timelines and improving user turnaround experience. * Serving as the sole LTIM representative in a 4-member UAM team, collaborating closely with J&J client to streamline access management operations. * Spearheaded user-role mapping in Cadency(Non SAP) and TransAct(Fiori). * Conducted periodic user access reviews and role audits, reducing risk of unauthorized access and improving overall security posture.  SAP-FMB-LP Corp AMS Sep 2024 -- May 2025Serving as Ariba Procurement consultant on key modules.Collaborated with the data team to extract Ariba fact and dimension tables and validated data accuracy by reconciling load counts with API responses.Assisted senior consultants in SAP system testing and issue resolution.Managed failed requisitions in SAP EAM by identifying issues and driving end-to-end resolution through GRC workflows; worked closely with the ABAP team to deploy fixes.Delivered client-facing presentations during weekly review meetings.Actively managed SCTASKs, Change Requests (CR), and Service Requests (SR).Graduate Engineer Trainee – LTIMINDTREE *Mar 2024 – June 2024* Gained expertise as an SAP MM consultant. Developed hands-on experience and practical knowledge by working on real-world scenarios and collaborating with a team through Experiential Learning. Internship - LTIMINDTREE *Feb 2023 – Apr 2023* During my internship at LTIMINDTREE, I excelled in all three Milestone exams with scores above 80%. I gained practical experience and knowledge in Java, Python, SQL, JDBC, MongoDB, Cloud Computing basics, as well as front-end technologies like HTML5, CSS, JavaScript. **SKILLS**  * **ERP & Tools:** SAP MM, SAP Ariba * **Programming:** Java * **Productivity**: Excel, PowerPoint, Word * **Soft Skills:** Presentation, Coordination, Collaboration, Communication, Team Management, Mentoring  Certifications  * [Introduction to Java](https://certificate.codingninjas.com/view/0029397b65ee48a9) * [Cisco: Introduction to Networks](https://www.credly.com/badges/697a290b-4cb4-46c4-b0af-8a6a9c94935b/linked_in_profile) * [AWS Academy Graduate – AWS Academy Data Analytics](https://www.credly.com/badges/bbc03e45-52a1-44b7-9048-f09c463731c8/linked_in_profile) * [AWS Academy Graduate – AWS Academy Machine Learning Foundations](https://www.credly.com/badges/ac8f3cc5-f266-46b2-98bc-7aa2f26e0b3c/linked_in_profile) * [AWS Academy Graduate – AWS Academy Cloud Foundations](https://www.credly.com/badges/9cbc1aef-1842-4bd7-91c4-2658b2ec3992/linked_in_profile) * [CCNA - Introduction to Networks](https://www.credly.com/badges/697a290b-4cb4-46c4-b0af-8a6a9c94935b/linked_in_profile) |